

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Lynn Martinez

Provider Contact Phone: 707 407-4137

Provider Contact Email: lynnmartinez@lsnc.net

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 323

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 30

65-74: 49

75-84: 13

85+: 1

Client Declined to Provide Information: 0

Total: 93

CLIENT GENDER

Male: 39

Female: 54

Client Declined to Provide Information: 0

Total: 93

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 65

Homebound: 0

Lives Alone: 55

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 1

Limited English: 0

Rural: 57

Greatest Economic Need (Minority): 5

Greatest Economic Need (Non-Minority): 43

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 72

African American: 1

Native American/Native Alaskan: 6

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 4

Client Declined to Provide Information: 10

Total: 93

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Lynn Martinez

Provider Contact Phone: 707 407-4137

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

2

1

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

5

2

2

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

36

29

4

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

8

0

2

E3. Other Housing:

2

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

1

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

6

3

0

2

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Provider Level Quarterly Report

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Quarter: 3

PSA: 1

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AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Lynn Martinez

Provider Contact Phone: 707 407-4137

Provider Contact Email: lynnmartinez@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	3	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 106

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	11	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 319

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/7/18	A1AA Office	Presentation on our services and numbers	A1AA	10	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman

AAA Contact Phone: 530 842-1687

AAA Contact Email: priscilla@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 409

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	52
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	110

CLIENT GENDER

Male:	47
Female:	63
Client Declined to Provide Information:	0
Total:	110

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	3
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	86
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	2
Total:	110

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Fiscal Year: 2017-2018

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

11

7

2

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

60

49

8

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

20

15

2

1

E3. Other Housing:

2

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

5

2

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	14	2	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 125

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
94	18	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 387

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/4/18	LSNC Office	Presentation on Estate Planning and Elder Abuse	Seniors and Community Partners	2	1.5
1/11/18	Siskiyou County,	Presentation on Elder Financial Abuses and Estate Planning Clinic	Seniors and community Partners	10	5.7
2/16/18	Trinity County APS and Human Response Network	Presentation to APS re services including Elder financial abuse, genera services, senior services	Seniors and Community Partners	16	4.3
2/16/18	County Waffle, Redding	Presentation about services and consumer law and estate planning	NARFE	46	2.2
3/7/18	Shasta County Sr. Fair, Elks, Lodge	Sole to individuals re services, emphasis on financial elder abuse, pensions public benefits	Seniors	120	4.4
3/21/18	M. Shasta Senior Ctr	Presentation on Financial elder abuse, estate planning, g'ship, general services	Seniors	28	4.3

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AAA Contact Phone: **530 842-1687**

AAA Contact Email: **priscilla@psa2.org**

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **530 646-4079**

Provider Contact Email: **ccobbaert@lsnc.net**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbar Segal

Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 831

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 36
65-74: 43
75-84: 22
85+: 7
Client Declined to Provide Information: 0
Total: 108

CLIENT GENDER

Male: 34
Female: 74
Client Declined to Provide Information: 0
Total: 108

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 70
Homebound: 0
Lives Alone: 68
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 5
Rural: 49
Greatest Economic Need (Minority): 21
Greatest Economic Need (Non-Minority): 71
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 0
Caucasian: 87
African American: 3
Native American/Native Alaskan: 10
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 8
Client Declined to Provide Information: 0
Total: 108

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbar Segal

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	5	0	0
A2. Contracts/Warranties:	4	5	0	0
A3. Other Consumer/Finance:	2	3	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	48	26	7	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	6	4	0
E3. Other Housing:	0	1	0	0

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	3	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbar Segal

Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	9	1	0
H2. Advance Health Care Directives (AHCD):	5	2	2	0
H3. Financial Powers of Attorney:	5	2	3	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 108

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	19	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 788

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/14/18	Butte Co.	Presentation to CLIC Housing Program	All	15	1
3/18/18	Butte Co.	Presentation to Korean Community at Presbyterian Church	consumers	10	2
3/22/18	Plumas Co.	Presentation to new Oral Health Coalition	Providers	9	4.5
3/29/18	Tehama Co.	Tehama Resource Expo	Providers and Consumers	50	7.5
3/20/18	Butte Co.	Fair Housing Workshop	Consumers	40	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbar Segal

Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

1/9/18				15	1
1/31/18	Tehama Co.	Mental Health Services Agency housing Subcommittee meeting	Providers	15	3.5
2/21/18	Tehama Co.	Multidisciplinary Team meeting	Providers	10	2.5
2/23/18	Tehama Co.	Mental Health Services Agency Housing Subcommittee meeting	Providers	6	3.5
3/1/18	Butte Co.	Multidisciplinary Team meeting	Providers	24	1.5
3/12/18	Plumas Co.	Multidisciplinary Team meeting	Providers	6	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916-710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 522

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 30
65-74: 36
75-84: 24
85+: 2
Client Declined to Provide Information: 0
Total: 92

CLIENT GENDER

Male: 34
Female: 58
Client Declined to Provide Information: 0
Total: 92

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 58
Homebound: 15
Lives Alone: 53
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 0
Rural: 23
Greatest Economic Need (Minority): 7
Greatest Economic Need (Non-Minority): 39
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 0
Caucasian: 83
African American: 3
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 92

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Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916-710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	6	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	22	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	4	3	0	1

INCOME MAINTENANCE

F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	5	6	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	1

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Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

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AAA Contact Name: Linda Berry

AAA Contact Phone: 916-710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	6	6	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 95

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 483

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/18/2018	Roseville	PROJECT meeting w/SSA Regional Director	Providers of Services to Seniors	18	3
01/24/2018	Roseville	PROJECT outreach planning	Seniors and Families	250	4
01/27/2018	Roseville	CLE: Roseville Community Resource Fair	Providers, Seniors & their families	50	4
02/2018	Auburn	Planning & Prep Outreach Activities	Low Income Seniors	100	3
02/08/2018	Roseville	PRESENTATION: Legal Services and Other Services Provided to Placer Seniors	Seniors & Providers	88	3
02/13/2018	Mercy Housing for Seniors, Auburn	PRESENTATION: Important Documents Every Senior Should Have	Low-Income Seniors	14	6
03/2018	Auburn	Planning & prep Outreach - PROJECT	Placer Seniors and Families	250	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916-710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

03/08/2018	Auburn Multipurpose Senior Center	PRESENTATION: Important Documents Every Senior Should Have	Seniors	6	4
03/08/2018	Maidu Community Center	Open Forum on Housing Resources	All Placer County Residents	75	3
03/20/2018	Auburn	PRESENTATION: Services provided to Placer Seniors through LSNC	Placer County Older Adult Advisory Committee	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 39

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 8

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 2
75-84: 2
85+: 1
Client Declined to Provide Information: 2
Total: 8

CLIENT GENDER

Male: 4
Female: 4
Client Declined to Provide Information: 0
Total: 8

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 2
Homebound: 1
Lives Alone: 2
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 2
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 4
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 5
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 3
Total: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 8

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
5	2	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 34

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/18/2018		Family Law		4	5
1/24/2018		record Clearing		2	4
2/7/2018		Family Law forms		2	3
2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		Record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sutter

Provider Contact Name: **Megan Sasaki**

Provider Contact Phone: **530 265-3425**

Provider Contact Email: **staff@communitylegal.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 20

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6

65-74: 6

75-84: 3

85+: 1

Client Declined to Provide Information: 4

Total: 20

CLIENT GENDER

Male: 8

Female: 12

Client Declined to Provide Information: 0

Total: 20

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6

Homebound: 1

Lives Alone: 5

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 8

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 9

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 4

CLIENT RACE

Two or More Races: 5

Caucasian: 8

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 5

Total: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

0

2

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

1

0

C2. Conservatorship:

3

2

1

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

2

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 20

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 31

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/8/2018	FREED Yuba City	CLIC advisory council meeting	Seniors, Disabled, Mental Health	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/18/2018		Family Law		4	5
1/24/2018		Record Clearing		2	4
2/7/2018		Family Law Forms		2	3
2/13/2018		Family Law		2	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

2/20/2018		Housing		5	6
2/28/2018		record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastbi

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 466

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7
65-74: 20
75-84: 15
85+: 11
Client Declined to Provide Information: 0
Total: 53

CLIENT GENDER

Male: 23
Female: 30
Client Declined to Provide Information: 0
Total: 53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17
Homebound: 0
Lives Alone: 23
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 2
Rural: 30
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 20
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 0
Caucasian: 48
African American: 4
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 53

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

2

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

3

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

4

2

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

3

2

0

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslegal.comcastbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	1
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	0	2	0
H2. Advance Health Care Directives (AHCD):	14	0	10	0
H3. Financial Powers of Attorney:	7	0	7	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 71

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	23	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 464

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/15/18	YC Senior Center	Current senior legal case	Seniors	5	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 434

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	79
75-84:	30
85+:	14
Client Declined to Provide Information:	0
Total:	164

CLIENT GENDER

Male:	67
Female:	97
Client Declined to Provide Information:	0
Total:	164

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	93
Homebound:	1
Lives Alone:	98
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	25
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CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	31
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	2
Total:	164

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	8	1	0
A2. Contracts/Warranties:	5	3	0	0
A3. Other Consumer/Finance:	13	14	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	4	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	71	73	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	12	0	0
E3. Other Housing:	5	7	0	0

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	6	5	3	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	9	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	22	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 164

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
168	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 407

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/9/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	1	2.7
2/6/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	2	2.5
2/10/18	Willow Clinic	Overview of LSNC Services	Service Provider Staff	5	1.5
2/10/18	Clinica Tepati	Overview of LSNC Services	Service Provider Staff	1	1.9
3/13/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	6	3.4
3/27/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	6	3.4
3/27/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	3	3.4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

3/28/18	Platinum Palace Banquet Hall	Overview of SLH Services at 5th Annual Community Network Breakfast	Service Providers	200	2.6
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/19/18	Cordova Senior	Wills/Trusts	Seniors	30	3.1
3/2/18	ACC Senior Services	Wills & Trusts Presentation	Seniors	20	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 264

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22

65-74: 30

75-84: 13

85+: 5

Client Declined to Provide Information: 0

Total: 70

CLIENT GENDER

Male: 22

Female: 48

Client Declined to Provide Information: 0

Total: 70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 48

Homebound: 2

Lives Alone: 35

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 6

Limited English: 6

Rural: 18

Greatest Economic Need (Minority): 19

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 16

CLIENT RACE

Two or More Races: 1

Caucasian: 40

African American: 3

Native American/Native Alaskan: 4

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 4

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 1

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 16

Client Declined to Provide Information: 1

Total: 70

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	11	1	0
A2. Contracts/Warranties:	9	7	0	0
A3. Other Consumer/Finance:	4	1	0	0

EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	1	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	39	30	4	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0
E3. Other Housing:	1	1	0	0

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	0	1
G3. Other Individual Rights:	4	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	0	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 101

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	8	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 254

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/22/2018	Woodland	Yolo Health Aging Alliance Collaboration meeting with older adult providers	Providers of services to older adults	25	2.5
3/28/2018	Ranch Cordova (for Yolo, Sacramento, & Placer Counties)	Annual Community Network Breakfast	Russian Community	150	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/01/2018	RISE-Esparto	Door-to-door salespersons and scams	Older adults	10	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 3

Total Units of Service for Quarter (Unit=1 Hour): 142

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 2
75-84: 0
85+: 1
Client Declined to Provide Information: 0
Total: 4

CLIENT GENDER

Male: 0
Female: 4
Client Declined to Provide Information: 0
Total: 4

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 2
Homebound: 1
Lives Alone: 3
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 4
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 2
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 4
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 4

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 82

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/12/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointments	Rural Seniors	8	6
2/5/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointments	Rural Seniors	6	6
3/5/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointment	Rural Seniors	9	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/18/2018		Family Law		4	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

1/24/2018		Record Clearing		2	4
2/7/2018		Family Law Forms		2	3
2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 81

Total Units of Service for Quarter (Unit=1 Hour): 244

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 30

65-74: 27

75-84: 12

85+: 5

Client Declined to Provide Information: 10

Total: 84

CLIENT GENDER

Male: 33

Female: 51

Client Declined to Provide Information: 0

Total: 84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 30

Homebound: 4

Lives Alone: 46

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 40

Greatest Economic Need (Minority): 4

Greatest Economic Need (Non-Minority): 68

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 8

Caucasian: 46

African American: 0

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 10

Client Declined to Provide Information: 18

Total: 84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

3

0

0

EMPLOYMENT

B1. Discrimination:

1

1

0

1

B2. Other Employment:

2

1

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

8

8

0

0

C2. Conservatorship:

6

4

2

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

3

1

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

28

20

4

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

4

0

0

E3. Other Housing:

4

2

2

0

INCOME MAINTENANCE

F1. Social Security:

2

1

0

1

F2. Supplemental Security Income (SSI):

2

0

2

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	6	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	13	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 200

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/7/2018	FREED (Grass Valley)	CLIC advisory council meeting-Nevada County Agencies (most agencies present were AAA4 service partners)	Elderly, Disabled, Mentally Ill	25	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/18/2018		Family Law		4	5
01/24/2018		Record Clearing		2	4
2/7/2018		Family Law Forms		2	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		Record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Jenay Cottrell*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *jcottrell@marincountry.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Laurie Joyce*

Provider Contact Phone: *415-492-0230 ext. 303*

Provider Contact Email: *Ljoyce@legallaidmarin.org*

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 618

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 18

65-74: 33

75-84: 21

85+: 2

Client Declined to Provide Information: 0

Total: 74

CLIENT GENDER

Male: 32

Female: 42

Client Declined to Provide Information: 0

Total: 74

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6

Homebound: 0

Lives Alone: 53

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 4

Rural: 3

Greatest Economic Need (Minority): 10

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 0

Caucasian: 55

African American: 6

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 2

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 2

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 6

Client Declined to Provide Information: 0

Total: 74

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell

AAA Contact Phone: 415-473-6947

AAA Contact Email: jcottrell@marincountry.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Laurie Joyce

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Ljoyce@legalaidsmarin.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

4

1

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

29

18

8

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

2

0

0

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell

AAA Contact Phone: 415-473-6947

AAA Contact Email: jcottrell@marincountry.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Laurie Joyce

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Ljoyce@legallaidmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	13	0	20

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	20	0	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	6	0	1

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	9	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 598

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/07/2018	San Rafael	Renters' Rights Talks	Low income renters	3	3
01/08/2018	Tiburon	Renters' Rights Talks	Senior renters	5	3
02/02/2018	Tiburon	Renters' Rights Talks	Senior renters	6	3
02/07/2018	San Rafael	Employment Law	Low income	10	3
03/02/2018	San Rafael	Bankruptcy	Low Income	2	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lciera@laesf.org

Total Unduplicated Client Count for Quarter: 263

Total Cases Closed in Quarter: 185

Total Units of Service for Quarter (Unit=1 Hour): 1665

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	63
65-74:	126
75-84:	51
85+:	23
Client Declined to Provide Information:	0
Total:	263

CLIENT GENDER

Male:	113
Female:	150
Client Declined to Provide Information:	0
Total:	263

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	145
Homebound:	12
Lives Alone:	138
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	26
Limited English:	42
Rural:	0
Greatest Economic Need (Minority):	92
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	7
Caucasian:	126
African American:	44
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	26
Filipino:	7
Japanese:	7
Korean:	2
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	33
Client Declined to Provide Information:	0
Total:	263

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lciera@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

17

1

5

3

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

11

6

4

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

0

1

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

1

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

171

75

5

44

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

3

0

0

E3. Other Housing:

0

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

3

3

2

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

0

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lciera@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="30"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="107"/>	<input type="text" value="28"/>	<input type="text" value="50"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 44

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 605

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 12
65-74: 11
75-84: 14
85+: 5
Client Declined to Provide Information: 2
Total: 44

CLIENT GENDER

Male: 15
Female: 28
Client Declined to Provide Information: 1
Total: 44

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 28
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 30
Rural: 0
Greatest Economic Need (Minority): 41
Greatest Economic Need (Non-Minority): 1
Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 19
Filipino: 4
Japanese: 5
Korean: 2
Laotian: 0
Vietnamese: 2
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 6
Client Declined to Provide Information: 0
Total: 44

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

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AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	1	0	2
G2. Elder Abuse/Neglect/Exploitation:	10	6	0	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	0	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 47

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
20	0	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 551

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Winter 201	APILO Office	Newslwtter: Senior Rights Bullentin	General Public Service Providers	0	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/23/2018	APILO Office	API Elder Abuse Task Force	Service Providers	12	10
2/20/2018	IOA	Brown Bag Series I: Equifax Breach and ID Theft Training	Service Providers	32	37
3/7/2018	APILO Office	Public Benefits Training	Service Providers	20	2
3/16/2018	APILO Office	Medicare Fraud Outreach and Education	General Public	20	1

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415 355-6790**

AAA Contact Email: **Michael.Zaugg@sfgov.org**

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 35

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 559

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 23
75-84: 2
85+: 0
Client Declined to Provide Information: 0
Total: 35

CLIENT GENDER

Male: 21
Female: 14
Client Declined to Provide Information: 0
Total: 35

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 8
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 28

CLIENT RACE

Two or More Races: 0
Caucasian: 7
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 28
Client Declined to Provide Information: 0
Total: 35

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

1

0

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

2

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

2

3

0

F2. Supplemental Security Income (SSI):

8

4

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 23

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	10	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 519

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Weekly Hou	LRCL	La Raza Centro Legal Senior Clinic	Elderly and disabled	35	0
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

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AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Friday Marc	St Dominics Catholic church Pacific Heights	Gave presentation on Costa Hawkins law, rent control, Prop 13, and eviction defense to parishioners and community members at monthly ballot initiative presentation	Local Community	60	35
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 22

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 14
65-74: 6
75-84: 2
85+: 0
Client Declined to Provide Information: 0
Total: 22

CLIENT GENDER

Male: 11
Female: 11
Client Declined to Provide Information: 0
Total: 22

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 20
Rural: 0
Greatest Economic Need (Minority): 20
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 10
Filipino: 2
Japanese: 1
Korean: 2
Laotian: 0
Vietnamese: 2
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 0
Total: 22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	14	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="22"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/17/2018	San Francisco	SF Tenants KYR Training	API Community Partners	14	3
1/26/2018	San Francisco	SF Tenants KYR Training	Veternas Equity Center	6	3
2/26/2018	Chinatown SF	Outreach about Housing Rights	City College Students	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 1960

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	143
75-84:	72
85+:	27
Client Declined to Provide Information:	0
Total:	297

CLIENT GENDER

Male:	101
Female:	196
Client Declined to Provide Information:	0
Total:	297

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	97
Homebound:	0
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	24
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CLIENT RACE

Two or More Races:	1
Caucasian:	191
African American:	53
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	12
Filipino:	5
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	21
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	11
Total:	297

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

1

1

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

22

14

6

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

0

0

0

C2. Conservatorship:

0

3

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

76

43

12

18

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

5

0

0

E3. Other Housing:

15

15

0

1

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

3

2

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	11	11	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	21	6	0
H2. Advance Health Care Directives (AHCD):	83	1	77	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	25	23	5	1

TOTAL CASES OPENED IN QUARTER: 297

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
148	119	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1943

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/2/17	Pleasant Hill	Available services	HICAP Volunteers	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/9/18	Concord	Elder Abuse	Grad students NSW	15	2
1/4/18	Brentwood	Planning for Incapcity	Seniors	11	4
1/24/18	San Pablo	Preventing senior Scams	Seniors	25	6
3/29/18	San Pablo (Brookdale)	Preventing ID theft etc.	Seniors	15	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925 609-7900*

Provider Contact Email: *Verna.haas@ccsls.org*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 859

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	31
65-74:	42
75-84:	21
85+:	13
Client Declined to Provide Information:	0
Total:	107

CLIENT GENDER

Male:	39
Female:	68
Client Declined to Provide Information:	0
Total:	107

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	2
Lives Alone:	48
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	20
Rural:	8
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	2
Caucasian:	66
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	13
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	107

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

2

1

A2. Contracts/Warranties:

6

4

0

0

A3. Other Consumer/Finance:

4

2

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

48

26

4

5

D2. Medicare:

2

0

2

0

D3. Other Health/Community Based Care:

2

2

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

38

22

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

1

0

0

E3. Other Housing:

3

1

0

0

INCOME MAINTENANCE

F1. Social Security:

5

5

0

0

F2. Supplemental Security Income (SSI):

6

3

3

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	4	0

TOTAL CASES OPENED IN QUARTER: 138

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	26	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 839

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/9/18	South San Francisco	South San Francisco Senior Health Fair	Seniors and service providers	500	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/8/18	San Mateo	Aging & Adult General Meeting	Seniors and service providers	30	2
1/8/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1
1/11/18	South San Francisco	HPSM Consumer Advisory Committee	Seniors and service providers	15	1.5
1/19/18	South San Francisco	CMC Advisory Committee	Seniors and service providers	20	2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc

1/25/8	Menlo Park	Elder Abuse Prevention Presentation at Little House	Seniors and service providers	10	2
1/30/18	San Mateo	Aging & Adult Services Provider Network	Seniors and service providers	40	2.5
3/12/18	San Mateo	Aging & Adult General Meeting	Seniors and service providers	40	2.5
3/12/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 2884

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	50
75-84:	29
85+:	5
Client Declined to Provide Information:	0
Total:	105

CLIENT GENDER

Male:	32
Female:	73
Client Declined to Provide Information:	0
Total:	105

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	69
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	14
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CLIENT RACE

Two or More Races:	2
Caucasian:	38
African American:	22
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	11
Filipino:	5
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	2
Total:	105

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

2

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

21

1

16

7

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

1

1

0

D2. Medicare:

8

2

4

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

8

5

1

0

INCOME MAINTENANCE

F1. Social Security:

9

3

3

3

F2. Supplemental Security Income (SSI):

10

5

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	10	1	4	2
G2. Elder Abuse/Neglect/Exploitation:	23	4	3	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	6	4	2	0

TOTAL CASES OPENED IN QUARTER: 106

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	39	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2407

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/25/2018	Frank Ogawa Plaza	Health Fair	Seniors	250	28.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/05/2018	Vanderburgh Villa	Create a Secure Future	Seniors	5	11.5
01/08/2018	Legal Assistance for Seniors / HICAP - CE Site	General LAS	Senior Service Provider	2	0.5
01/09/2018	John Muir Health - Pleasanton	General LAS	Seniors	1	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

01/17/2018	Hillcrest Garden Senior Apt. - CE Site	Seniors' Guide to Public Benefits	Seniors	20	7.2
01/18/2018	CA Hemophilia Council - Webinar	General LAS	Seniors and Providers	30	11.5
01/18/2018	San Leandro Senior Community Center	Create a Secure Future	Seniors	20	39.3
01/19/2018	Redwood Gardens-CE site	Create a Secure Future	Seniors	18	10.2
01/19/2018	Area Agency on Aging -CE Site	General LAS	Senior Service Provider	35	1.7
01/23/2018	Linda Glen Apt. - Satellite Housing - CE Site	Create a Secure Future	Seniors	10	9.45
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	4	10
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	48	11.4
02/01/2018	Pleasanton Hilton - CE Site	General LAS	Senior Service Providers	42	9
02/06/2018	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	48	9.9
02/06/2018	Mastick Senior Center - CE Site	Seniors Guide to Public Benefits	Seniors	0	8.75
02/8/2018	Afghan Coalition	General LAS	Seniors	24	10.3
02/08/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	24	8
02/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	4	9.5
02/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	7	12
02/14/2018	East Bay Trusts & Estates Lawyers - CE Site	General LAS	Senior Service Providers	20	11
02/15/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	33	11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

02/15/2018	Fremont Fair Housing and Landlord-Tenant	General LAS	Senior Service Providers	10	9
02/16/2018	Fruitvale San Antonio Senior Center - CE Site	General LAS	Seniors	25	8.75
02/27/2018	Mastrick Senior Center - CE Site	General LAS	Seniors	3	9.5
02/27/2018	Eastmont Mall - CE Site	General LAS	Senior Service Providers	10	12.3
02/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	8	14
03/02/2018	St. Joseph's Senior Apartments - CE Site	Keeping Elders Safe	Seniors	16	12
03/06/2018	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	6	9.25
03/06/2018	Legal Assistance for Seniors / HICAP - CE Site	Basic Housing Rights for Seniors	Senior Service Providers	12	8.5
03/12/2018	South Berkeley Senior Center - CE	General LAS	Seniors	20	9.6
03/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	7	9.5
03/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6	12
03/15/2018	Carlton Plaza Assisted Living - CE	General LAS	Seniors	6	10
03/15/2018	Beth Asher Satellite Housing - CE Site	Medicare Alert	Seniors	15	11.8
03/15/2018	Multicultural Institute	Citizenship for Seniors	Seniors and Providers	12	1.6
03/16/2018	Downtown Oakland Senior Center - CE Site	Keeping Elders Safe	Seniors	8	10.8
03/16/2018	Eastmonth Mall - CE Site	General LAS	Senior Service Providers	25	1.3
03/17/2018	East Bay Center for the Blind	General LAS	Seniors	70	18.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Lisa Ho**

AAA Contact Phone: **510-577-3531**

AAA Contact Email: **lho@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

03/20/2018	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	6	9.3
03/27/2018	Mastick Senior Center - CE Site	Keeping Elders Safe	Seniors	6	10.2
03/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6	12.5
03/28/2018	Piedmont Community Center	Keeping Elders Safe	Seniors	30	10
03/28/2018	St. Joseph's Senior Apartments - CE Site	Consumer Fraud	Seniors	15	12
03/29/2018	Ruggieri Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	9	16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 448

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 577-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 449

Total Cases Closed in Quarter: 471

Total Units of Service for Quarter (Unit=1 Hour): 2508

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 62
65-74: 189
75-84: 129
85+: 69
Client Declined to Provide Information: 0
Total: 449

CLIENT GENDER

Male: 148
Female: 301
Client Declined to Provide Information: 0
Total: 449

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 190
Homebound: 30
Lives Alone: 102
Institutionalized: 11
Suspected Victim of Elder Abuse/Exploitation: 55
Limited English: 71
Rural: 1
Greatest Economic Need (Minority): 89
Greatest Economic Need (Non-Minority): 58
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 113

CLIENT RACE

Two or More Races: 21
Caucasian: 287
African American: 19
Native American/Native Alaskan: 16
Asian/Pacific Islander
Asian Indian: 4
Cambodian: 0
Chinese: 34
Filipino: 19
Japanese: 11
Korean: 3
Laotian: 0
Vietnamese: 15
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 10
Client Declined to Provide Information: 6
Total: 449

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 577-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

11

0

0

A2. Contracts/Warranties:

10

10

0

0

A3. Other Consumer/Finance:

20

22

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

2

0

0

C2. Conservatorship:

8

10

0

0

C3. Other Family:

6

5

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

22

19

1

1

D2. Medicare:

8

6

1

0

D3. Other Health/Community Based Care:

9

8

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

36

34

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

5

1

0

E3. Other Housing:

36

30

6

2

INCOME MAINTENANCE

F1. Social Security:

20

22

0

0

F2. Supplemental Security Income (SSI):

24

21

1

3

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

12

12

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 577-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	47	2	2
G3. Other Individual Rights:	2	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	86	6	0
H2. Advance Health Care Directives (AHCD):	22	9	20	0
H3. Financial Powers of Attorney:	39	23	14	0
H4. Other Miscellaneous:	21	21	0	0

TOTAL CASES OPENED IN QUARTER: 449

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
411	52	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2464

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/22/18	Law foundation Office San Jose	Participate in Santa Clara county Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	15	1.5
1/24/18	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non-profits serving Mountain View	75	3
1/25/18	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	4	1.7
1/29/18	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on public Benefits Task Force	12	5.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 577-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

2/26/18 an	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5	5
3/21/18	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Elder Abuse Prevention for LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	18	3.5
3/29/18	Social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	20	1.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/24/18	Saratoga Senior Center	Presentation on Good Legal Health (including elder Abuse prevention)	Senior participants at the center	50	5.4
1/29/18	Cupertino Senior Center	Presentation Legal Planning for the future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	54	4.5
2/26/18	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	76	3
3/2/18	Seven Trees Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	70	2
3/8/18	Leininger Community Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for City of San Jose Retired Employees Association (SJREA)	Members of the SJREA	40	4.5
3/12/18	Evergreen Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	65	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 303

Total Cases Closed in Quarter: 303

Total Units of Service for Quarter (Unit=1 Hour): 571

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	103
75-84:	96
85+:	42
Client Declined to Provide Information:	19
Total:	303

CLIENT GENDER

Male:	148
Female:	155
Client Declined to Provide Information:	0
Total:	303

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	0
Lives Alone:	66
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	153
Rural:	0
Greatest Economic Need (Minority):	193
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	208
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CLIENT RACE

Two or More Races:	0
Caucasian:	278
African American:	6
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	303

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocío Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	34	0	34	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	2	0	2	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	0	2	0
D2. Medicare:	8	0	8	0
D3. Other Health/Community Based Care:	8	0	8	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	0	14	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	9	0	9	0

INCOME MAINTENANCE

F1. Social Security:	16	0	16	0
F2. Supplemental Security Income (SSI):	3	0	3	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	5	0	5	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	2	0	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	0	26	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	14	0	14	0
H4. Other Miscellaneous:	150	0	150	0

TOTAL CASES OPENED IN QUARTER: 303

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	303	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 568

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/17/18	224 Sutter Street	Health Check Up	Seniors	7	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272, ext. 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 74

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7

65-74: 23

75-84: 11

85+: 2

Client Declined to Provide Information: 0

Total: 43

CLIENT GENDER

Male: 21

Female: 22

Client Declined to Provide Information: 0

Total: 43

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 5

Homebound: 4

Lives Alone: 11

Institutionalized: 4

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 43

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0

Caucasian: 40

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 2

Client Declined to Provide Information: 0

Total: 43

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272, ext. 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

3

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

5

4

0

0

EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

8

8

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

3

3

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272, ext. 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 49

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
46	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 70

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/02/2018	TC Public Health	Programs Outreach	PHN	4	1
01/04/2018	TCBH	Programs Outreach	BH Staff	11	1
01/18/2018	TC COA	LAP	Comissioners	22	0.25
01/11/2018	TC Sr. Network	Program Presentation	Providers	24	1
01/18/2018	Mariposa County Senior Services Coalistion	LAP	Providers	7	0.25
02/05/2018	Ombudsman Training	Program Outreach	Volunteers	3	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272, ext. 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 ext. 819

AAA Contact Email: patty@seniorscouncil.org

Provider Name: Senior Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Medivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 1374

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22
65-74: 60
75-84: 23
85+: 10
Client Declined to Provide Information: 12
Total: 127

CLIENT GENDER

Male: 36
Female: 91
Client Declined to Provide Information: 0
Total: 127

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 51
Homebound: 1
Lives Alone: 24
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 10
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 25

CLIENT ETHNICITY

Hispanic/Latino: 20

CLIENT RACE

Two or More Races: 1
Caucasian: 98
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 1
Chinese: 0
Filipino: 2
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 20
Client Declined to Provide Information: 1
Total: 127

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 ext. 819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Medivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmedivil@senio

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

16

5

3

0

A2. Contracts/Warranties:

5

3

2

0

A3. Other Consumer/Finance:

9

4

1

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

2

0

D2. Medicare:

3

2

1

0

D3. Other Health/Community Based Care:

6

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

25

16

4

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

3

1

1

E3. Other Housing:

8

2

2

2

INCOME MAINTENANCE

F1. Social Security:

7

6

0

1

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 ext. 819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Medivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	2	1	1
G3. Other Individual Rights:	8	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	4	6	0
H4. Other Miscellaneous:	9	4	3	0

TOTAL CASES OPENED IN QUARTER: 127

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	28	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559-600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 287

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	52
75-84:	21
85+:	4
Client Declined to Provide Information:	0
Total:	115

CLIENT GENDER

Male:	37
Female:	78
Client Declined to Provide Information:	0
Total:	115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	0
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	9
Rural:	3
Greatest Economic Need (Minority):	65
Greatest Economic Need (Non-Minority):	33
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	2
Caucasian:	43
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	2
Total:	115

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559-600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

4

4

0

0

A3. Other Consumer/Finance:

8

7

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

58

56

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

0

0

1

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559-600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	3	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 91

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	5	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 247

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/27/2018	Oakhurst, CA	Elder Financial Abuse & Fraud	Madera Co. Rural Seniors	12	16

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/17/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8
02/21/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8
03/21/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: **Yvonne Hamilton**

AAA Contact Phone: **559-600-4405**

AAA Contact Email: **yhamilton@fmaaa.org**

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559-570-1224**

Provider Contact Email: **pmullen@centralcallegal.**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Service, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 25

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 138

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6

65-74: 14

75-84: 5

85+: 0

Client Declined to Provide Information: 0

Total: 25

CLIENT GENDER

Male: 6

Female: 19

Client Declined to Provide Information: 0

Total: 25

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 0

Greatest Economic Need (Minority): 10

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 0

Caucasian: 13

African American: 4

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 8

Client Declined to Provide Information: 0

Total: 25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Service, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

7

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Service, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="14"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="03/14/2018"/>	<input type="text" value="Armona, CA"/>	<input type="text" value="Elder Abuse & Estate Planning"/>	<input type="text" value="Kings Co. Seniors"/>	<input type="text" value="4"/>	<input type="text" value="12"/>
<input type="text" value="02/28/2018"/>	<input type="text" value="Armona, CA"/>	<input type="text" value="Elder Abuse & Estate Planning"/>	<input type="text" value="Kings Co. Seniors"/>	<input type="text" value="4"/>	<input type="text" value="12"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="01/25/2018"/>	<input type="text" value="Hanford, CA"/>	<input type="text" value="Homeless Connect"/>	<input type="text" value="Kings Co. Seniors"/>	<input type="text" value="70"/>	<input type="text" value="12"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 42

Total Units of Service for Quarter (Unit=1 Hour): 364

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	26
75-84:	11
85+:	0
Client Declined to Provide Information:	0
Total:	56

CLIENT GENDER

Male:	23
Female:	33
Client Declined to Provide Information:	0
Total:	56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	0
Lives Alone:	1
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	25
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	18
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CLIENT RACE

Two or More Races:	0
Caucasian:	31
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	0
Total:	56

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

3

0

0

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

1

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

25

19

6

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	2	0
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 43

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	11	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 314

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/13/2018	Woodlake, CA	Elder Financial Scams & ID Theft	Rural Seniors	20	6
02/15/2018	Cutler-Orosi, CA	Elder Financial Scams & ID Theft	Rural Seniors	10	6
02/20/2018	Farmersville, CA	Elder Financial Scams & ID Theft	Rural Seniors	14	6
02/22/2018	Goshen, CA	Elder Financial Scams & ID Theft	Rural Seniors	6	6
02/27/2018	Visalia, CA	Senior Estate Planning Clinic	Tulare Co. Seniors	8	12
03/13/2018	Lindsay, CA	Elder Financial scams & ID Theft	Rural Seniors	11	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 42

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: **Albert Candejas**

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559-570-1224**

Provider Contact Email: **pmullen@centralcallegal.**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/25/2018	Visalia	Tulare Co. Homeless Connect	Homeless Seniors	100	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 ext. 122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 11

Total Cases Closed in Quarter: 6

Total Units of Service for Quarter (Unit=1 Hour): 88

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 3
65-74: 5
75-84: 2
85+: 1
Client Declined to Provide Information: 0
Total: 11

CLIENT GENDER

Male: 4
Female: 7
Client Declined to Provide Information: 0
Total: 11

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
Homebound: 1
Lives Alone: 5
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 11
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 1
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 4
African American: 0
Native American/Native Alaskan: 6
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 0
Total: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 ext. 122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

1

1

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 ext. 122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	4	0	2	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 11

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
3	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 85

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/26/2018	N/A	Public Service Announcement re: IRS and Tax Scams Targeting Seniors	Seniors	1500	1.2
03/15/2018	N/A	Public Service Announcement re: Robocall Telephone Scams Targeting Seniors	Seniors	1500	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Jan 2018	N/A	AHCD Pro Se Packet	Seniors	2	0.1
Feb 2018	N/A	AHCD Pro Se Packet	Seniors	3	0.2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: **Marilyn Mann**

AAA Contact Phone: **760-872-1727**

AAA Contact Email: **mann@inyocounty.us**

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: **Dorothy Alther**

Provider Contact Phone: **760-746-8941 ext. 122**

Provider Contact Email: **dalther@calindian.org**

Mar 2018	N/A	Power of Attorney Pro Se Packet	Seniors	4	0.3
Mar 2018	N/A	Five Wishes Packet	Seniors	2	0.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 548-0792

Provider Contact Email: Stephanie@lsoaf.org

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 596

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 27

65-74: 41

75-84: 27

85+: 15

Client Declined to Provide Information: 0

Total: 110

CLIENT GENDER

Male: 37

Female: 73

Client Declined to Provide Information: 0

Total: 110

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 60

Homebound: 1

Lives Alone: 45

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 10

Limited English: 0

Rural: 33

Greatest Economic Need (Minority): 4

Greatest Economic Need (Non-Minority): 25

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 1

Caucasian: 104

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 1

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 1

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 2

Total: 110

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 548-0792

Provider Contact Email: Stephanie@lsoaf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

4

0

0

A2. Contracts/Warranties:

4

5

0

0

A3. Other Consumer/Finance:

5

4

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

1

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

2

2

1

1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

1

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

19

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

6

5

0

E3. Other Housing:

12

4

0

2

INCOME MAINTENANCE

F1. Social Security:

3

4

2

1

F2. Supplemental Security Income (SSI):

0

0

0

1

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

3

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805 548-0792

Provider Contact Email: Stephanie@lsoaf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	2	1
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	5	5	0
H2. Advance Health Care Directives (AHCD):	7	0	6	0
H3. Financial Powers of Attorney:	5	0	5	0
H4. Other Miscellaneous:	0	7	0	1

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	33	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 586

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/26/18	Morro Bay Sr. Ctr.	The Basics of Estate Planning	Seniors	21	1.5
2/20/18	Adult Abuse Prevention Council	Elder Abuse Restraining Orders	Members	8	1
3/6/18	Sierra Vista Hospital	Alzheimer's Assoc. Help & Hope: Estate Planning Medicare, Medi-Cal	Seniors	30	1.5
3/27/18	French Hospital's Copeland Health Education Pavilion	Central Coast Senior Care Alliance Network: Elder Abuse	Seniors	15	1
3/31/18	Madonna Meadows	Veterans Stand down: Veteran's Legal Services	Veterans and Seniors	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **Joyce Ellen Lippman**

AAA Contact Phone: **805 925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: **Stephanie Barclay**

Provider Contact Phone: **805 548-0792**

Provider Contact Email: **Stephanie@Isoaf.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 289

Total Cases Closed in Quarter: 286

Total Units of Service for Quarter (Unit=1 Hour): 374

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	67
65-74:	102
75-84:	70
85+:	50
Client Declined to Provide Information:	0
Total:	289

CLIENT GENDER

Male:	134
Female:	155
Client Declined to Provide Information:	0
Total:	289

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	9
Lives Alone:	131
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	43
Rural:	61
Greatest Economic Need (Minority):	66
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	7

CLIENT ETHNICITY

Hispanic/Latino:	64
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CLIENT RACE

Two or More Races:	7
Caucasian:	223
African American:	14
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	1
Chinese:	5
Filipino:	12
Japanese:	7
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	1
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	289

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

11

11

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

28

28

0

0

D2. Medicare:

11

11

0

0

D3. Other Health/Community Based Care:

3

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

29

28

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

12

11

1

0

F2. Supplemental Security Income (SSI):

26

24

0

2

F3. Pensions/Retiree Benefits:

15

15

0

0

F4. Other Income Maintenance:

9

9

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="14"/>	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="69"/>	<input type="text" value="67"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="49"/>	<input type="text" value="46"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="276"/>	<input type="text" value="8"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/17/2018	Goebel	Wellness Fest	Seniors	80	5.5
02/21/2018	Samarillo Senior	LGBT/ Grey Law	Public	20	1
02/27/2018	City Ox Oxnard	Grey Law	Commissioners	15	1
03/22/2018	Camarillo Council	Grey Law	Commissioners	4	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/23/2018	VCCDC	Grey Law	Mixed / caregivers	20	2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone:

AAA Contact Email: **marleen.canniff@ventura.org**

Provider Name: Grey Law of Ventury County

County(ies): Ventura

Provider Contact Name: **Mike Williams**

Provider Contact Phone:

Provider Contact Email: **msw98488@aol.com**

02/27/2018	VCCDC	Estate Planning	Public	21	2
03/19/2018	Caregivers	New Laws	Staff	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1329

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 1491

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 13
65-74: 66
75-84: 36
85+: 16
Client Declined to Provide Information: 0
Total: 131

CLIENT GENDER

Male: 48
Female: 78
Client Declined to Provide Information: 5
Total: 131

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 68
Homebound: 3
Lives Alone: 64
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 6
Limited English: 35
Rural: 0
Greatest Economic Need (Minority): 36
Greatest Economic Need (Non-Minority): 39
Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

Hispanic/Latino: 35

CLIENT RACE

Two or More Races: 3
Caucasian: 69
African American: 24
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 1
Filipino: 2
Japanese: 3
Korean: 1
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 7
Race Unknown/Some Other Race: 18
Client Declined to Provide Information: 1
Total: 131

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1329

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

4

0

A2. Contracts/Warranties:

7

2

1

0

A3. Other Consumer/Finance:

4

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

3

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

13

4

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

6

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

2

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

6

8

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

5

0

1

E3. Other Housing:

8

6

0

0

INCOME MAINTENANCE

F1. Social Security:

2

3

2

0

F2. Supplemental Security Income (SSI):

3

5

1

4

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1329

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	3	1
G3. Other Individual Rights:	0	0	0	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	42	3	0
H2. Advance Health Care Directives (AHCD):	11	10	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	9	1	0

TOTAL CASES OPENED IN QUARTER: 126

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
118	19	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1476

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/9/2018	LA	Senior Law	Seniors	54	2
1/8218/201	LA	Senior Law	Seniors	21	3.5
2/13/2018	LA	Health Care	Seniors	30	7.5
3/6/2018	LA	ID Theft	Seniors	47	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 696

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	49
75-84:	34
85+:	17
Client Declined to Provide Information:	0
Total:	128

CLIENT GENDER

Male:	45
Female:	83
Client Declined to Provide Information:	0
Total:	128

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	2
Lives Alone:	70
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	10
Rural:	3
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	24
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CLIENT RACE

Two or More Races:	7
Caucasian:	89
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	2
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	128

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

24

17

4

5

A2. Contracts/Warranties:

8

7

2

0

A3. Other Consumer/Finance:

4

5

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

1

3

3

C2. Conservatorship:

3

3

0

0

C3. Other Family:

1

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

17

11

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

16

8

3

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

11

6

2

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

4

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	15	14	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 140

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	34	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 676

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/24/2018	Department of Aging & Adult Services, 17270 Bear Valley, Rd., Suite 108, Victorville, CA, CA 92395	ICLS Services	Groups that assist seniors	27	2.6
02/20/2018	Inland Caregivers Resource Center IEHP Community Center, 805 West 2nd St., Suite C, San Bernardino, CA 92410	Estate Planning Presentation (in Spanish)	Seniors and Caregivers	6	6.2
03/02/2018	St. Catherine of Siena Church, 335 N. Sycamore Ave., Rialto, CA 92376	ICLS Services (English & Spanish)	Seniors	25	7.2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909-891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/13/2018	Hinkley Community Center, 35997 Mountain View Rd., Hinkley, CA 92347	ICLS Services: Wills, Advanced Health Care Directives, Powers of Attorney	Seniors	12	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 915-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 32

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 193

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 5
65-74: 16
75-84: 6
85+: 5
Client Declined to Provide Information: 0
Total: 32

CLIENT GENDER

Male: 9
Female: 23
Client Declined to Provide Information: 0
Total: 32

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7
Homebound: 0
Lives Alone: 16
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 2
Rural: 1
Greatest Economic Need (Minority): 9
Greatest Economic Need (Non-Minority): 2
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 7

CLIENT RACE

Two or More Races: 2
Caucasian: 19
African American: 4
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 0
Total: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 915-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

1

A2. Contracts/Warranties:

2

2

1

0

A3. Other Consumer/Finance:

2

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

2

0

3

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

7

0

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

0

0

E3. Other Housing:

1

1

1

0

INCOME MAINTENANCE

F1. Social Security:

0

0

1

0

F2. Supplemental Security Income (SSI):

1

4

0

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

3

2

3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 915-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	10	0	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	4	1	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 36

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
40	6	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 167

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/24/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
02/22/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	Advocates for Seniors CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
03/17/2018	Concerned Family Church 18865 Clark St. Perris, CA 92570	Presentation on General Relief	Homeless	25	7.5
03/23/2018	Indio Fairgrounds 82503 Highway 111 Indio, CA 92201	Date Festival Table	Indigent Population	1000	7.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

AAA Name: *Riverside County Office on Aging*

AAA Contact Name: *Keisha Winder*

AAA Contact Phone: *951-867-3800*

AAA Contact Email: *KeishaWinder@rivco.org*

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Darrell K. Moore, Interim Executi*

Provider Contact Phone: *915-368-2541 or 951-368-2*

Provider Contact Email: *dmoore@icls.org or nmbi*

03/28/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 487

Total Cases Closed in Quarter: 400

Total Units of Service for Quarter (Unit=1 Hour): 1771

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	121
65-74:	244
75-84:	104
85+:	18
Client Declined to Provide Information:	0
Total:	487

CLIENT GENDER

Male:	203
Female:	284
Client Declined to Provide Information:	0
Total:	487

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	0
Lives Alone:	313
Institutionalized:	32
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	136
Rural:	0
Greatest Economic Need (Minority):	186
Greatest Economic Need (Non-Minority):	60
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	132
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CLIENT RACE

Two or More Races:	20
Caucasian:	271
African American:	25
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	0
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	48
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	0
Total:	487

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

38

30

2

0

A2. Contracts/Warranties:

12

7

3

0

A3. Other Consumer/Finance:

6

3

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

6

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

19

19

0

0

C2. Conservatorship:

9

6

0

0

C3. Other Family:

12

12

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

118

79

6

0

D2. Medicare:

18

18

0

0

D3. Other Health/Community Based Care:

15

12

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

89

73

6

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

14

2

0

0

E3. Other Housing:

21

21

0

0

INCOME MAINTENANCE

F1. Social Security:

6

6

0

0

F2. Supplemental Security Income (SSI):

11

8

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

6

6

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	60	39	9	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	3	0
G3. Other Individual Rights:	12	9	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	6	0	0

TOTAL CASES OPENED IN QUARTER: 487

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
362	35	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1724

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/13/18	Anaheim	Community Workshop Health Fair	Community	25	3
1/20/18	Costa Mesa	(Health) Clinic at the Park	Community	50	4
1/24/15	Santa Ana	OC Community Court Homeless Outreach	Community	14	1.5
1/26/18	Fountain Valley	Health Educational Seminar	Vietnamese	40	2
1/27/18	Anaheim	Community Resource Fair	Community	25	4
2/3/18	Santa Ana	Community Resource Fair	Community	43	5
3/10/18	Fullerton	Clinic at the Park	Community	57	5
3/15/18	Laguna Hills	Mental Health Champion Event	Community	32	1
3/21/18	Santa Ana	Member health Needs Seminar	Community	200	2
3/27/18	Irvine	Outreach Presentation at Senior Center	Seniors	80	1
3/29/18	Orange	community Resource Fair	Community	300	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/7/18	Westminster	Educational Health Workshop	Community	15	2
2/17/18	Anaheim	Health Outreach at the Riverbed	Homeless	5	1
2/22/18	Santa Ana	Community Forum Event	Community	50	2
2/24/18	Anaheim	Clinic at the Park	Community	500	5
2/24/18	Orange	North of OC Church Misterios	Spanish	55	4
2/25/18	Garden Grove	Samoan Church Service Outreach	Community	25	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 786

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 858

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	154
65-74:	353
75-84:	207
85+:	72
Client Declined to Provide Information:	0
Total:	786

CLIENT GENDER

Male:	261
Female:	525
Client Declined to Provide Information:	0
Total:	786

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	603
Homebound:	0
Lives Alone:	446
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	122
Rural:	1
Greatest Economic Need (Minority):	130
Greatest Economic Need (Non-Minority):	247
Greatest Economic Need (Minority Status Unknown):	21

CLIENT ETHNICITY

Hispanic/Latino:	111
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CLIENT RACE

Two or More Races:	0
Caucasian:	551
African American:	65
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	30
Japanese:	2
Korean:	1
Laotian:	1
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	112
Client Declined to Provide Information:	0
Total:	786

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

38

37

1

0

A2. Contracts/Warranties:

56

56

0

0

A3. Other Consumer/Finance:

29

28

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

9

9

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

23

23

0

0

C2. Conservatorship:

7

7

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

14

14

0

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

37

37

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

84

81

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

51

50

1

0

E3. Other Housing:

63

62

1

0

INCOME MAINTENANCE

F1. Social Security:

21

20

1

0

F2. Supplemental Security Income (SSI):

16

16

0

0

F3. Pensions/Retiree Benefits:

8

0

0

0

F4. Other Income Maintenance:

6

6

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	55	54	1	0
G3. Other Individual Rights:	52	51	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	158	134	24	0
H2. Advance Health Care Directives (AHCD):	5	4	1	0
H3. Financial Powers of Attorney:	34	32	2	0
H4. Other Miscellaneous:	16	16	0	0

TOTAL CASES OPENED IN QUARTER: 786

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
741	37	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 842

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/23/2018	8460 Mira Mesa Boulevard	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	10	5
1/31/2018	4142 42nd St, San Diego, CA 92105	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	31	5
2/15/2018	799 Pine Avenue Carlsbad, CA 92008	Elder Law, Senior legal Services	Seniors	20	3
2/16/2018	8450 La Mesa Blvd. La Mesa, CA 91941	Elder Law, Senior Legal Services	Seniors	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: ***Marilyn Driscoll***

AAA Contact Phone: ***858 505-6533***

AAA Contact Email: ***Marilyn.driscoll@sdcounty.ca***

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: ***Manuel Hurtado Castro***

Provider Contact Phone: ***858 565-8772 x205***

Provider Contact Email: ***mhurtado@seniorlaw-sd.***

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 434-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 125

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	29
75-84:	34
85+:	9
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	30
Female:	54
Client Declined to Provide Information:	0
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	1
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	41
Rural:	75
Greatest Economic Need (Minority):	31
Greatest Economic Need (Non-Minority):	4
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	64
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CLIENT RACE

Two or More Races:	0
Caucasian:	15
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
Total:	84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 434-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

4

3

0

A2. Contracts/Warranties:

4

2

2

0

A3. Other Consumer/Finance:

10

3

7

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

4

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

3

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

1

0

1

0

INCOME MAINTENANCE

F1. Social Security:

4

3

1

0

F2. Supplemental Security Income (SSI):

2

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

4

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 434-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	7	10	0
H2. Advance Health Care Directives (AHCD):	10	5	5	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	37	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 117

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/4/2018	22999 S. 4th Street, El Centro, CA 92243	Presentation provided information about wills, poa, & ahcd documents.	Senior 60+	26	3
1/31/2018	200 E. 2nd Street Imperial, CA 92251	Presentation provided information about wills, poa & ahcd documents.	Seniors 60+	400	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedek.

Total Unduplicated Client Count for Quarter: 156

Total Cases Closed in Quarter: 233

Total Units of Service for Quarter (Unit=1 Hour): 26864

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	54
75-84:	44
85+:	23
Client Declined to Provide Information:	0
Total:	156

CLIENT GENDER

Male:	66
Female:	88
Client Declined to Provide Information:	2
Total:	156

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	2
Lives Alone:	79
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	42
Rural:	0
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	75
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	7
Caucasian:	111
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	156

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedeck.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

11

6

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

4

4

5

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

8

3

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

7

0

0

C2. Conservatorship:

9

5

0

0

C3. Other Family:

1

1

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

4

0

1

D2. Medicare:

1

1

1

0

D3. Other Health/Community Based Care:

2

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

29

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

7

0

1

E3. Other Housing:

1

4

0

0

INCOME MAINTENANCE

F1. Social Security:

6

8

0

1

F2. Supplemental Security Income (SSI):

8

13

1

5

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedeck.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	10	2	3
G3. Other Individual Rights:	14	8	2	8

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	35	5	0
H2. Advance Health Care Directives (AHCD):	15	18	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	2	0

TOTAL CASES OPENED IN QUARTER: 154

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
177	35	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 26864

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@snc.net

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 511

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 29

65-74: 58

75-84: 12

85+: 2

Client Declined to Provide Information: 0

Total: 101

CLIENT GENDER

Male: 38

Female: 63

Client Declined to Provide Information: 0

Total: 101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 76

Homebound: 4

Lives Alone: 58

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 29

Limited English: 3

Rural: 84

Greatest Economic Need (Minority): 14

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 9

CLIENT RACE

Two or More Races: 7

Caucasian: 75

African American: 1

Native American/Native Alaskan: 5

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 8

Client Declined to Provide Information: 5

Total: 101

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@snc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

0

0

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

4

3

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

2

2

0

D2. Medicare:

5

2

1

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

46

26

10

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

1

0

E3. Other Housing:

7

5

1

0

INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="9"/>	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="65"/>	<input type="text" value="17"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/22/18, 3/	Ukiah	Participate in MDT Meetings	APS Providers, Law Enforcement	<input type="text" value="20"/>	<input type="text" value="3"/>
1/22/18	Ukiah	Mendocino county Homeless Services Continuum of Care Meeting	Homeless Service Providers, Law Enforcement, County Staff	<input type="text" value="25"/>	<input type="text" value="3"/>
1/29/18	Ukiah	Brochures to Self Help and Court Clerks Office	Court users	<input type="text" value="50"/>	<input type="text" value="0.1"/>
2/20/18	Lake County	Dropped off brochures to Family Resource Centers, County Mental Health, Health Clinic	Families, Disabled person, Service providers, Health Clinic	<input type="text" value="50"/>	<input type="text" value="4"/>
2/21/18	Redwood Valley	Behavioral Health Advisory Board Meeting	Seniors, disabled persons, low-income persons	<input type="text" value="20"/>	<input type="text" value="2.1"/>
2/22/18	Ukiah	Mailed brochures to Dialysis Clinic	Seniors, disabled person	<input type="text" value="30"/>	<input type="text" value="0.1"/>
1/25/18, 2/	Ukiah	Healthy Mendocino Poverty Action Team Meetings	Service Providers, County Staff	<input type="text" value="10"/>	<input type="text" value="5.1"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@snc.net

2/22/18	Ukiah	Brochures to Adult Services	Low Income Persons	25	0.1
2/26/18	Lower Lake	Brochures to Adult Services	Low Income Persons	20	0.1
2/28/18	Ukiah	Los Cien Meeting	Latino Community Leaders	8	1.2
3/8/18	Willits	Healthy Mendocino Summit	Services Providers, County Staff	10	3.4
3/10/18	Gualala	Gualala Community Wellness Resource Fair	Low Income Persons	50	0.1
3/12/18	Laytonville	Laytonville Health Start Coalition Meeting	Low Income families	25	3
3/20/18	Lower Lake	Brochures to Lake County Housing	Low Income Persons	30	0.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/22/18	Ukiah	Inclusionary Housing	Homeless Services Action Group	8	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1035

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	67
65-74:	68
75-84:	28
85+:	8
Client Declined to Provide Information:	0
Total:	171

CLIENT GENDER

Male:	57
Female:	114
Client Declined to Provide Information:	0
Total:	171

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	5
Lives Alone:	50
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	31
Limited English:	5
Rural:	45
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	84
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	0
Caucasian:	159
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	171

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

16

7

2

1

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

18

8

0

4

C2. Conservatorship:

1

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

69

34

25

24

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	18	3	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	5	7	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 171

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	38	34

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1013

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/30/2018	Santa Rosa	Informational Presentation (APS)	Service Providers	30	3
02/16/2018	Guerneville	Informational Presentation (Senior Center)	Elders	25	2.5
02/20/2018	Cotati	Presentation/ Q & A (Charles Street	Elders	12	3.5
03/02/2018	Colverdale	Informational Presentation	Elders	0	1.5
03/13/2018	Petaluma	Informational Presentation (Petaluma People Services)	Service Providers	12	3
03/27/2018	Petaluma	Informational Presentation (Petaluma Senior Center)	Service Providers	3	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: **Ronit Rubinoff**

Provider Contact Phone: **707-542-6664**

Provider Contact Email: **rrubinoff@legalaidsc.com**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/07/2018	Legal Aid	Expungement Workshop	Low Income	1	3
02/24/2018	Healdsburg Library	Renter's Rights Workshop	Low Income	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 33

Total Cases Closed in Quarter: 47

Total Units of Service for Quarter (Unit=1 Hour): 302

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 5
65-74: 11
75-84: 14
85+: 3
Client Declined to Provide Information: 0
Total: 33

CLIENT GENDER

Male: 12
Female: 21
Client Declined to Provide Information: 0
Total: 33

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18
Homebound: 1
Lives Alone: 20
Institutionalized: 8
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 2
Rural: 0
Greatest Economic Need (Minority): 4
Greatest Economic Need (Non-Minority): 17
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 28
African American: 2
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 0
Total: 33

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

3

0

A2. Contracts/Warranties:

0

2

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

2

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

2

0

0

INCOME MAINTENANCE

F1. Social Security:

0

2

0

0

F2. Supplemental Security Income (SSI):

1

1

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	2	18	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	4	5	0	0

TOTAL CASES OPENED IN QUARTER: 33

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 288

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/8/2018	Napa County Alliance for Senior Education	Bay Legal's Services with a focus on accessing Medicare benefits	Seniors	5	2
2/7/2018	Queen of Valley Medical Center	Bay Legal's Services with a focus on Medicare, Medi-Cal and balance billing	Seniors	10	2.5
2/13/2018	Napa Long Term Care Ombudsman	Bay Legal's Services with a focus on balancing billing, timely access to health care and network adequacy	Seniors, LGBTQ	8	1.5
2/16/18	Queen of Valley Medical Center	Bay Legal's Services with a focus on the importance of estate planning	Senior LGBTQ	10	2
2/13/18	Lutheran Church	Bay Legal's Services	Napa County Ombudsman	11	2
3/14/18	Napa County Women Lawyers Association	Bay Legal's Services	Attorneys who serve Napa County Seniors	16	2
3/23/18	Ole Health	Bay Legal's Services including health	Seniors, people with limited English proficiency	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

3/28/18	LGBTQ Connection	Bay Legal's Services including health	LGBTQ Seniors	2	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 668

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 43
65-74: 53
75-84: 15
85+: 4
Client Declined to Provide Information: 0
Total: 115

CLIENT GENDER

Male: 46
Female: 69
Client Declined to Provide Information: 0
Total: 115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 73
Homebound: 5
Lives Alone: 25
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 3
Rural: 0
Greatest Economic Need (Minority): 50
Greatest Economic Need (Non-Minority): 35
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 12

CLIENT RACE

Two or More Races: 8
Caucasian: 45
African American: 44
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 2
Samoan: 0
Other Asian/Pacific Islander: 5
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 5
Total: 115

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	4	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	3	1	2	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	3	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	4	2	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	5	6	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	60	40	11	7	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	2	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	1	0	
F2. Supplemental Security Income (SSI):	9	5	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	5	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 115

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
77	22	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 611

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/3/18	Vallejo	Florence Douglas Senior Center	Seniors	5	1
1/10/2018	Suisun City	Suisun City-Senior Legal Clinic	Seniors	3	2
1/23/2018	Vacaville	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	3
2/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
2/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	2	2
3/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
3/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	3	2
3/15/2018	Solano	Solano Cares Disabilities Fair	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/22/2018	Fairfield	Debt Collection Presenatation	Veterans Network	10	8
1/22/2018	Fairfield	Presentation at Advisory Board Meeting	Q1 Tripartite	8	2
2/2/2018	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
2/26/2018	Fairfield	Employment Law Presentation	Veterans Network	10	4
3/2/2018	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
3/13/2018	Solano County	Housing Rights Presentation	Voces Unidas	21	3
3/14/2018	Solano County	Presentation on Tenants' Rights	Resources for Independent Living	11	2
3/23/2018	Vacaville	Vacaville Mobility summit	Senior Providers	15	4
3/29/2018	Solano County	Presentation on LSNC's Services	Foodbank Summit	29	3
Weekly	LSNC Office	Tenants' rights & responsibilities Clinic (nine clinics held)	Solano Tenants	10	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yarmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 304

Total Cases Closed in Quarter: 729

Total Units of Service for Quarter (Unit=1 Hour): 1688

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	133
75-84:	78
85+:	43
Client Declined to Provide Information:	3
Total:	304

CLIENT GENDER

Male:	123
Female:	181
Client Declined to Provide Information:	0
Total:	304

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	0
Lives Alone:	81
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	0
Rural:	304
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	106
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	10
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CLIENT RACE

Two or More Races:	7
Caucasian:	282
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	2
Total:	304

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yarmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

64

64

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

1

0

0

C3. Other Family:

4

2

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

4

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

17

6

11

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

26

12

7

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yarmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	12	3	0
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	354	139	112	0
H2. Advance Health Care Directives (AHCD):	237	79	93	0
H3. Financial Powers of Attorney:	238	74	94	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 977

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
407	322	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1682

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/16/2018	Placerville Senior Center	Legal and Financial Issues for Caregivers	Seniors	24	2
03/05/2018	Eskaton- Placerville	Elder Abuse	Seniors	30	2
03/16/2018	Rolling Hills Church, El Dorado Hills	Scam Prevention	Seniors	66	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 19
65-74: 49
75-84: 51
85+: 16
Client Declined to Provide Information: 0
Total: 135

CLIENT GENDER

Male: 56
Female: 79
Client Declined to Provide Information: 0
Total: 135

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3
Homebound: 0
Lives Alone: 36
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 38
Limited English: 2
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 55
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 20

CLIENT RACE

Two or More Races: 0
Caucasian: 126
African American: 6
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 135

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

2

0

0

A2. Contracts/Warranties:

4

2

1

0

A3. Other Consumer/Finance:

19

11

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

3

2

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

6

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

3

0

0

E3. Other Housing:

5

6

0

0

INCOME MAINTENANCE

F1. Social Security:

4

5

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	4	0	0
G3. Other Individual Rights:	1	1	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	12	2	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	16	9	5	0
H4. Other Miscellaneous:	10	10	1	0

TOTAL CASES OPENED IN QUARTER: 135

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	12	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 469

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/8/18	Modesto	MDT Meeting	Grant Partners	12	2
2/14/18	Modesto	MDT Meeting	Grant Partners	10	2
3/14/18	Modesto	MDT Meeting	Grant Partners	15	1.5
3/28/18	Modesto	Mandatory Reporter Training	S/W, case workers	50	2
3/28/18	English Oaks,	Outreach re SLP	Families of residents	8	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/23/18	Sacramento	Elder Abuse	DA Grant recipients	75	8

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209 525-4612**

AAA Contact Email: **lowel@stancounty.com**

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: **Joyce Gandelman**

Provider Contact Phone: **209 577-3814**

Provider Contact Email: **seniorsjoyce@gmail.com**

2/7/18	Modesto	Probate/Financial planning	Attorneys, CPAs	50	2
2/14/18	Modesto	Court Investigators/Conservatorships	Attorneys, paralegals	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 429

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 13
65-74: 19
75-84: 19
85+: 6
Client Declined to Provide Information: 0
Total: 57

CLIENT GENDER

Male: 21
Female: 36
Client Declined to Provide Information: 0
Total: 57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 13
Homebound: 0
Lives Alone: 0
Institutionalized: 3
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 8
Rural: 3
Greatest Economic Need (Minority): 25
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 25

CLIENT RACE

Two or More Races: 0
Caucasian: 27
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 25
Client Declined to Provide Information: 1
Total: 57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

18

17

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

1

2

1

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="26"/>	<input type="text" value="25"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 518

Total Cases Closed in Quarter: 565

Total Units of Service for Quarter (Unit=1 Hour): 1698

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 108
65-74: 220
75-84: 147
85+: 43
Client Declined to Provide Information: 0
Total: 518

CLIENT GENDER

Male: 180
Female: 338
Client Declined to Provide Information: 0
Total: 518

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 20
Homebound: 0
Lives Alone: 173
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 13
Limited English: 63
Rural: 21
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 15

CLIENT ETHNICITY

Hispanic/Latino: 124

CLIENT RACE

Two or More Races: 2
Caucasian: 432
African American: 21
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 4
Filipino: 4
Japanese: 2
Korean: 2
Laotian: 0
Vietnamese: 3
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 45
Client Declined to Provide Information: 0
Total: 518

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

11

3

0

A2. Contracts/Warranties:

26

17

4

2

A3. Other Consumer/Finance:

38

20

12

0

EMPLOYMENT

B1. Discrimination:

2

1

0

0

B2. Other Employment:

6

2

2

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

14

14

5

0

C2. Conservatorship:

10

6

3

0

C3. Other Family:

6

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

3

3

0

D2. Medicare:

12

7

2

0

D3. Other Health/Community Based Care:

0

10

4

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

63

35

17

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

37

23

5

0

E3. Other Housing:

4

4

1

0

INCOME MAINTENANCE

F1. Social Security:

20

12

6

0

F2. Supplemental Security Income (SSI):

4

2

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

1

2

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	13	8	4	0
G3. Other Individual Rights:	9	6	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	126	74	42	1
H2. Advance Health Care Directives (AHCD):	27	4	23	0
H3. Financial Powers of Attorney:	26	3	22	0
H4. Other Miscellaneous:	47	122	7	0

TOTAL CASES OPENED IN QUARTER: 518

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
388	172	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1650

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/9/18	community Foundation	Presentation	General community	25	4
3/15/2018	Veterans Transition Center	General Info	Retired, homeless vets	20	4
3/22/2018	Salinas Sherwood Hal	Fair Housing education	City of Salinas residents	34	6
1/18/2018	Active Seniors	General legal	City of Salinas Residents	50	2
1/23/2018	Active Seniors - Salinas	General legal	City of Salinas residents	35	2
1/19/2018	Monterey	Annual luncheon	General legal community	25	2
2/19/2018	Salinas	Monterey County Library Foundation	Foundation Board members	8	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/13/2018	City of Gonzales	General legal	City Council	20	2
3/13/2018	Marina County Offices	Monterey County Social Workers	Monterey County Social Workers	75	3
3/22/2018	Berkeley	California Hoarders Conference	Mental Health professionals	45	10
3/28/2018	King City rec hall	Cannabis Tax Allocation Workshop	County Board of Supervisors	5	3
1/23/2018	City of Greenfield	General legal	City Council	20	2
2/3/2018	San Francisco Hastings College of Law	Reach potential student interns	Law school students	50	0
2/5/2018	City of Gonzales City Hall	General presentation	City Council	30	1
2/12/2018	CSUMB Legal Clinic	Intern prep	Students - pre-law	15	3
2/15/2018	Ombudsman Office - Monterey	Ombudsman presentation	Ombudsman	15	3
2/28/2018	Sacramento	LAAC Legal Aid Day	Legislators - giving general info on Lss - NO lobbying	25	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 96

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 932

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	37
75-84:	27
85+:	6
Client Declined to Provide Information:	0
Total:	96

CLIENT GENDER

Male:	41
Female:	55
Client Declined to Provide Information:	0
Total:	96

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	0
Lives Alone:	64
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	8
Rural:	23
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	13
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	96

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	16	0	0
A2. Contracts/Warranties:	6	5	0	0
A3. Other Consumer/Finance:	4	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	19	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	0
E3. Other Housing:	7	5	2	0

INCOME MAINTENANCE

F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	8	9	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33

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AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	6	3	2
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 96

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	15	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 892

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/10/18	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	kern County's Senior Population	50	7.5
1/16/18	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	Kern County's Senior Population	23	7.5
2/6/18	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	30	3.5

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2/11/18	Lamont, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project and distributed brochures for both projects to other Service Providers of Kern County's senior population at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative meeting.	Other Service Providers of Kern County's Senior Population	50	3
3/6/18	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	35	3
3/8/18	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Rassmussen Senior Center – Senior Resource Fair.	Kern County's Senior Population	150	3.5
3/8/18	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Family Resource Center Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	40	4
3/20/18	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	Kern County's Senior Population	54	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0